

Use of cookies

A cookie is a small text file which is placed onto your computer (or other electronic device) when you access our website. We use cookies and other online tracking mechanisms such as action tags and single-pixel gifs on this website to:

- recognise you whenever you visit this website (this speeds up your access to the website as you do not have to log in each time);
- obtain information about your preferences, online movements and use of the internet;
- make your online experience more efficient and enjoyable.

The information we obtain from our use of cookies will not usually contain your personal data. Although we may obtain information about your computer [or other electronic device] such as your IP address, your browser and/or other internet log information, this will not usually identify you personally. In certain circumstances we may collect personal information about you—but only where you voluntarily provide it (e.g. by completing an online form).

In most cases we will need your consent in order to use cookies on this website. The exception is where the cookie is essential in order for us to provide you with a service you have requested.

Consent

There is a notice when you access our home page which describes how we use cookies and which also provides a link to our cookie and website privacy policy. If you use this website after this notification has been displayed to you, we will assume that you consent to our use of cookies for the purposes described in this website [cookie policy](#) and our website [privacy policy](#).

Third-party cookies

We work with third party suppliers who may also set cookies on our website, for example: *Google, Bing, Yahoo, Facebook, Twitter, YouTube and LiveChat, which we use to display video content and initiate support chat sessions.* These third party suppliers are responsible for the cookies they set on our site. If you want further information please go to the website for the relevant third party. You will find additional information in the table below.

Description of cookies

The table below provides more information about the cookies we use and why:

Name of cookie	Owner	Purpose for the cookie(s)
.ASPXANONYMOUS	Web server	<i>This is a cookie used to identify a user's session on the server, but never persisted onto a user's hard disk. ASP.NET uses it to store a unique identifier for each user's browsing session.</i> Visit the Microsoft website
Google Analytics __utma	Google	<i>This is a web analytics service provided by Google Inc which uses cookies to show us how visitors found and explored our site, and how we can enhance their experience. It provides us</i>

<p>__utmb __utmc __utmt __utmz</p>		<p>with information about the behaviour of our visitors (e.g. how long they stayed on the site, the average number of pages viewed) and also tells us how many visitors we have had.</p> <p>Read Google's overview of privacy and safeguarding data</p>
<p>DoubleClick</p> <p>DSID IDE</p>	<p>Google</p>	<p>DoubleClick is a business owned by Google that provides services such as: Ad-serving, Ad delivery, and Behavioural targeting. It sets and uses cookies to: improve advertising and aid in targeting advertising based on a user's browsing preferences.</p> <p>Visit Google's DoubleClick website for more on these cookies.</p>
<p>Live Chat</p> <p>__lc_mcid __lc_mcst __lc.visitor_id.xxxx __lc_vv __livechat __livechat_lastvisit lc_ssoxxxxx 3rdparty main_window_timestamp message_text notification[status_ping] recent_window</p>	<p>LiveChat Inc.</p>	<p>LiveChat is an online support service provided by LiveChat Inc.</p> <p>It sets and uses variants of the cookies listed in the corresponding 'Name of cookie' column solely to personalise a particular website visitor during a given chat session.</p> <p>No personal data submitted during the chat session gets linked or persisted into the content of any of the set cookies.</p> <p>Visit the LiveChat Inc. website</p>
<p>FBCMB Cookies</p> <p>USERNAME_CHANGED</p>	<p>FBC Manby Bowdler</p>	<p>Please note that 'No' personally identifying information is stored in any of these cookies.</p> <p>USERNAME_CHANGED is set by the site in scenarios when a different user logs into secure areas of the site. It is specifically used to differentiate authenticated browsing sessions.</p>
<p>__RequestVerificationToken</p>		<p>_RequestVerificationToken is set by the site to mitigate incidences of CSRF (Cross Site Request Forgery) attacks. It guarantees that a user submitting a form is the same user that requested for it in the first place.</p>

<i>cookiesDirective</i>		<i>cookiesDirective is set by the site to aid in establishing whether consent to the storage of cookies was given by the site visitor at any point during the browsing history.</i>
<i>dnn_IsMobile</i>		<i>dnn_IsMobile is set by the site to aid in establishing whether a given browsing session is happening via a mobile device or not.</i>
<i>language</i>		<i>language is set by the site to store the browser culture information that it subsequently uses in processing requests during a given browsing session. A given culture determines scenarios such as: how dates are formatted, words are spelt, currencies are processed and the like.</i>

How to turn off cookies

If you do not want to accept cookies, you can change your browser settings so that cookies are not accepted. If you do this, please be aware that you may lose some of the functionality of this website. For further information about cookies and how to disable them please go to the Information Commissioner's webpage on cookies: <https://ico.org.uk/for-the-public/online/cookies/>.